



INSTRUCTION TO LET AGREEMENT

Welcome to the family

This is an Instruction to Let agreement between Lancasters (the 'Agent') and the Landlord named below:

Property to be Let (the 'Property')

Address: _____ Postcode _____

Access: Empty / Occupied by : _____ Contact _____

Advertised rent £ _____ per calendar month (PCM) Available from: ____ / ____ / ____

Furnished: Unfurnished Fully Furnished Other: _____

Landlord Details (the 'Landlord', 'Client', 'you')

Full Name: _____ Tel: _____

Address: _____ Postcode _____

Email: _____

Are you resident in the UK for taxation purposes? Yes / No If 'No' please see Section 33.

Alternative Contact: _____

Landlord 2:

Full Name: _____ Tel: _____

Address: _____ Postcode _____

Email: _____



Are you resident in the UK for taxation purposes? Yes / No If 'No' please see Section 33.


Alternative Contact: _____

Preferred Contractors:

If you have any preferred contractors please list them below and we will endeavour to use them in the first instance. If not leave it blank and we will use our selected sub-contractors:

Contractor Name	Contact Details	Trades Covered
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

<h2>TWO SIMPLE PACKAGES ONE GREAT SERVICE</h2>		
Valuation Assessment	✓	✓
Full Property Marketing	✓	✓
Accompanied Viewings	✓	✓
Tenant Referencing	✓	✓
Right to Rent Checks	✓	✓
Deposit Registration (DPS)	✓	✓
Tenancy Agreement (APT)	✓	✓
Monthly Rent Collection	✗	✓
Property Inspections	✗	✓
Maintenance Management	✗	✓
Fees: At Start of Tenancy: Monthly :	75% +VAT (90% inc VAT) of the monthly rent £ Zero	£250 +VAT (£300 inc VAT) 12% +VAT (14.4% inc VAT) of the monthly rent
Please select a service:	Intro Only: <input type="checkbox"/>	Fully Managed: <input type="checkbox"/>

	<p>Insurance backed guarantee: you will receive your rent in full, even if the tenant does not pay. Great peace of mind for some Landlords. We do not need to promote this service too heavily as we attract reliable tenants as standard, but if it helps you sleep at night, the option is here for you.</p>	<p>Additional 3% <input type="checkbox"/> of the monthly rent (3.6% inc vat)</p>
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Additional optional services provided by Lancasters:

Service of Section 13 Notices (rent increases) – as of May 2026 all rent increases need to be served via the appropriate legal notice, and backed with independent evidence of current market rates. Tenants have the right to dispute and appeal this via the Residential Property (First-tier Tribunal), for which evidence must be provided and a case justified. If you wish Lancasters to administer the rent increase our one-off fee is £250 + Vat (£300 inc VAT).

Deposit disputes – Most tenancies end smoothly, some need some friendly interpersonal negotiation. On the rare occasion a resolution cannot be agreed the matter has to be handled by the Government approved Deposit Protection Service’s dispute process, requiring the appropriate forms to be completed and evidence provided. If you wish Lancasters to administer the deposit dispute process our one-off fee is £250 + Vat (£300 inc VAT).

Additional recommended services (optional) provided by third parties:

Energy Performance Certificate (EPC)*	£ 125 +vat (£150)	Yes / No
Gas Safety Certificate (CP12)*	£ 125 + vat (£150)	Yes / No
Electrical Safety Certificate (EICR)*	£ 175 + vat (£210)	Yes / No
Smoke / CO detectors (<i>if not fitted/working</i>)	£ 45 + vat (£54) each	Yes / No
Independent Inventory	<i>See attached schedule</i>	Yes / No

*Document **required by law**, if you do not wish for Lancasters to arrange this, please provide your copy now.



HERE COMES THE BORING SMALL PRINT...

Terms of Business

Please read this whole agreement, by signing you agree to the terms and conditions listed within this agreement and hereby appoint Lancasters to market your Property until a tenancy commences and, where instructed, manage the property on your behalf until such time as sufficient notice is provided in writing by either party. Lancasters reserve the right to review our Terms of Business, including fees, between fixed term tenancies and during periodic tenancies, or at any other time if required by law. If you, the Landlord, have any questions regarding this agreement please raise them in writing prior to signing, Lancasters will be only too happy to help.

Sections 1-6 are all required by law from a Landlord.

Sections 1 to 30 are relevant to all service levels.

Sections 1 to 41 are for Fully Managed service only.

1. Energy Performance Certificate (EPC)

The EPC allows the Tenant to access the energy efficiency and environmental impact of the Property, and you are required by law to provide one prior to marketing. If instructed, we can arrange for a local surveyor to attend and produce the certificate, and by signing this contract you agree to be liable for any costs involved and note that this fee is non-refundable once the report has been instructed. Further detailed information regarding EPCs is available on request.

2. Gas Safety

Landlords must provide the Agent and Tenant with a valid gas safety certificate produced by a Gas Safe Registered engineer. These certificates last up to 12 months and must be renewed continuously. You must keep a record of the safety check and issue a copy to Tenants within 28 days of the check being completed and issue a copy to any new Tenants before they move in. By signing this contract, you are agreeing to accept full responsibility to ensure your Property, its appliances and pipework comply with these regulations. Where we provide our Fully Managed service, and only if instructed to do so, we will arrange for this gas safety inspection and upon signing you hereby agree to be liable for all costs involved.

3. Electrical Safety (fixed wiring)

Landlords are required by law to ensure the Property's electrical system is safe by providing an Electrical Installation and Condition Report (EICR) produced by a suitably qualified engineer. These reports last up to 5 years, or less if deemed appropriate, and may be voided if the electrics are tampered with. By signing this contract, you are agreeing to accept full responsibility to ensure your Property's electrics comply with these regulations. Where we provide our Fully Managed service, and only if instructed to do so, we will arrange for this inspection and upon signing you hereby agree to be liable for all costs involved.

4. Electrical Safety (Appliances)

The Landlord is required by law to ensure all appliances they supply are safe (eg cookers, kettles etc). The Agent hereby advises the Landlord to undertake Portable Appliance Test (PAT) on all such appliances. By signing this contract, the Landlord accepts full responsibility for ensuring all supplied appliances are safe and comply with any relevant regulations.

5. Legionella Disease

Landlords have a legal duty to assess and control the risk of exposure to legionella bacteria. Although at the time of print Health and Safety law does not require specific certification, Landlords do have an obligation to identify and assess sources of risk, manage any risks, prevent or control any risks, and keep correct records. By signing this contract, the Landlord accepts full responsibility for ensuring that the Tenant's risk of exposure to Legionella at the Property is minimised, and the assessment methods the Landlord uses complies with the latest regulations/guidance.

6. Smoke & Carbon Monoxide Alarms

By law the Landlord must provide a smoke alarm on each storey and a carbon monoxide alarm in rooms with a usable fireplace / woodburner. In addition to this, carbon monoxide detectors must be fitted in any room with a gas appliance such as a boiler or gas fire. It is the Landlords responsibility to ensure these are working correctly at the commencement of the tenancy. The responsibility for this remains with the Landlord. The Agent may, but is not obliged to, install smoke and/or carbon monoxide detectors at the Property at the indicated price within this agreement, for which the Landlord hereby agrees to be financially responsible.

7. Ownership/Authority to Let

By signing this contract and any subsequent tenancy agreement you warrant that you are the legal owner of the Property and/or have authority to enter into such agreements and indemnify the Agent against any loss or legal proceedings brought in relation to ownership and authority to let.

8. Consent to Let

You may need to obtain consent from your mortgage company prior to any commencement of Tenancy and we reserve the right, but are not obliged, to request a copy from you. If your Property is leasehold you may be required to obtain written consent from them also prior to letting. It is the Client's responsibility to ensure all consents are in place. Upon signing this agreement, you agree the Agent cannot be held liable for a Client's failure to obtain any required consents to Let the Property.

9. Property Insurance

You must advise your insurance company of your decision to Let the Property. We reserve the right, but are not obliged, to request a copy of this from you. Upon signing this contract, you agree the Agent cannot be held liable for a Client's failure to obtain appropriate insurance.

10. Law of Property Act 1925

You, the Landlord, hereby agree to advise the Agent in writing no later than 14 days before the commencement of the Tenancy of any easements, restrictive covenants or head lease restrictions applicable to the Property you wish for us to let.

11. Marketing

We will publicly market the Property with the aim to find a suitable Tenant. The Property may be advertised via internet property portals, local press, office promotion, email marketing, sign board at the Property, social media, and any other advertising as the Agent should feel appropriate. Images and details of the Property may also be used by the Agents at any time before, during, and after any tenancy for the purposes of promoting the Agent and/or their services.

12. Marketing Information

Lancasters, the Agent, will endeavour to advertise your Property accurately at all times, however it remains the Landlord's responsibility to ensure marketing information is correct. Landlords are advised to check Lancasters' marketing material at www.Lancasters.org or by collecting a printed copy in any Lancasters branch. By signing the contract, the Landlord indemnifies the Agent against any loss or legal proceedings relating to the Agent's marketing material for the Property.

13. Incorrect Information

As the Landlord you are required to provide correct information to us about you and the Property at all times. Should any information you provide to us be incorrect and this causes loss or legal proceedings, you agree by signing this contract to be held liable for all costs involved as well as compensating the Agent for any losses suffered. This also includes the Landlord confirming that he/she/they are sole or joint owner of the Property and has the right to Let the Property, as well as confirmation as to whether they are a UK or Overseas Landlord.

14. HMO – House of Multiple Occupancy

This legislation is complex and individual authorities have the power to set prescribed licences in addition to the mandatory permissions. Landlords are advised to satisfy themselves if their property is classed as a HMO, and seek appropriate licensing if required. The Agent do not purport to be an advisory on such classification. We reserve the right, but are not obliged, to request a copy from you if applicable.

15. Furniture & Furnishings Regulations

You must comply with the Furniture and Furnishings (Fire) (Safety) Regulations 1988 (as amended 1989 and 1993) which set levels of fire resistance for domestic upholstered furniture and furnishings. Any furniture within your Property must comply, and it is a criminal offence to let a Property to a Tenant with non-compliant furniture or furnishings. Should we find any furniture or furnishings in your Property that do not comply we will advise you to remove these items. Should you not remove such items, we reserve the right to remove them and dispose of them at your expense. You can obtain a comprehensive guide to these regulations from your local Trading Standards Office. By signing this contract

you accept full responsibility for ensuring that your Property's contents comply with these regulations.

16. Assessment of Property Condition

The Landlord is responsible for ensuring the Property is in a suitable condition for occupation at the start of each Tenancy, and maintain it as such throughout. Landlords are hereby advised to instruct an independent inventory clerk to undertake a full independent assessment of the Property at the start and end of each Tenancy. In the event that the Landlord does not instruct an inventory, the Landlord themselves are responsible for checking the property and reporting any faults to the Agent (who will in turn report these to the deposit scheme) within 7 calendar days, or before the next tenancy commences, whichever is sooner. The Agent makes no inspection, before or after the Tenancy, for the purposes of assessing the Property's condition as a result of the Tenant's occupation and/or use of the Property. Any comments, verbal or in writing, regarding the Property's condition (such as property inspections) are made as a gesture of goodwill, are not a statement of fact, cannot be relied upon, and the Landlord hereby agrees not to hold the Agent liable for any such comments.

17. Tenant Fees

Since 2019 it has been outlawed for Agents or Landlords to charge Tenant's fees. The Agent is permitted to request a holding deposit equivalent to 1 weeks rent from Tenants to protect the Agent against administrative expenses should they withdraw. By signing this contract, you understand this holding fee does not protect the Landlord against loss of rent due to the Tenant withdrawing or due to unsatisfactory references and the Landlord has no claim to this fee.

18. Data Protection

We may contact third parties who provide services in Property related matters to request quotations for work at your property, by signing this contract you agree that if necessary we may pass on your details to such parties in order for them to contact you. In line with the Data Protection Act 1998 we may keep your personal details on file, along with those of your Property, and reserve the right to use those details for marketing purposes associated with the Agent's company of Lightwater Property Ltd, including other trading names/styles. We will not pass your details on to other companies without your permission. Please note Tenants are entitled to the Landlord's name, telephone number and email address, either directly from the Agent in the case of Introduction Only service, or from the DPS 'Prescribed Information Leaflet' for Fully Managed services.

19. Discrimination

In line with the Equality Act 2012 the Agents will not tolerate discrimination of any kind toward staff, prospective/current tenants, contractors etc due to their race, gender, disability, beliefs etc. We reserve the right to dis-instruct any Landlord who we feel is failing to abide by this Act, and the Agent's fee's listed under 'Termination of Contract' section below shall be payable by the Landlord. This does not affect Lease conditions such as age restrictions etc.

20. Utilities (inc Council Tax)

Once a Tenancy has commenced the Tenants are liable to register their details and set up accounts for all utilities including council tax. The Landlord is responsible for all utility bills for void periods between tenancies. The Agent does not have any dealings with utility providers unless expressed in writing for specific agreed exceptional circumstances.

21. Post

Once we have secured a satisfactory Tenant, you should advise the Post Office of your change of address and arrange for all post/deliveries to be redirected. It is not advisable to expect your Tenant to be responsible for forwarding post and we unfortunately cannot accept responsibility/liability for redirection or lost post.

22. Water Act 2003

The Water Act 2003 allows your Tenant, if renting a Property for longer than six months, to apply for a water meter without your permission.

23. Inventories & Check Outs

If instructed, we will organise for an independent Inventory Clerk to conduct both an Inventory at the commencement of the Tenancy, and a Check Out at the termination of Tenancy. We strongly recommend that you have these reports prepared for every new Tenancy to help towards claims from the Deposit where necessary. Please note these reports do not include lofts and cellars, and meter readings may not always be possible to obtain. The cost of these reports will vary depending on size of the property, but will be quoted prior to instruction. The Landlord will be liable for all costs involved within this report and the fees are non-refundable once they reports have been instructed. The Agent takes no responsibility for issues arising from Landlords who wish to conduct their own Inventories and/or Check Outs. Once conducted this report will be provided to the Tenant for them to sign to show their agreement with its contents. Tenants will then be given 7 days to advise of any amendments; if a revisit is required this will be free of charge. Should the Tenant not make any amendments, the original report signed at the commencement of the Tenancy will stand. The Agent does not produce reports on the Property's condition, and any comments are made in good will and not an official assessment.

24. Tenancy Agreements

We will prepare our Assured Periodic Tenancy Agreement (APT), of which a specimen copy is available to view in branch, to meet the needs of your Property and Tenancy. Whilst standard information is contained within this agreement, reasonable adaptations can be made to suit individual circumstances. In order that the Tenancy Agreement is best suited to your needs it is imperative you advise us upon instruction any relevant information including obligations or restrictive covenants under head leases or contracts. If necessary, we will add this information into the Agreement and advise your Tenant accordingly. Should you opt not to use one of our Tenancy Agreements we reserve the right to check all details within your own Agreement to ensure we can suitably manage the Property thereafter. The Agent reserves the right to refuse

the use of a Landlord provided Tenancy Agreement if they feel it is not suitable, but have no obligation to ensure the legal validity or suitability of such Tenancy Agreement. The APT is provided by the Agent in good faith with the advice that the Landlord undertakes their own independent checks to ensure the agreement is suitable. The Landlord hereby agrees to indemnify the Agent against any loss or legal proceedings incurred as a result of or relating to the APT. If you wish to amend the agreement during a tenancy, other than those amendments compulsory by law, you shall require the agreement of the Tenant, and a fee of £125+vat (£150 inc vat) will be charged.

25. Agent to Landlord communication

Communication from the Agent to the Landlord will be considered 'in writing' if sent via email. The Landlord is advised to add the Agent's email address Lettings@Lancasters.org to their email account's address book. The Agent is not obliged to send hard copies by post – we like trees.

26. Transfer of Rents/Monies

We will always aim to transfer Rent lawfully due to you directly to your preferred bank account as swiftly as possible. The Agent undertakes rent payrolls weekly, and so long as your tenant has put us in clear funds at this time, we shall endeavour to pass this to you at the first available rent payroll. There may be circumstances where delays occur so the Landlord is advised to budget accordingly. The Agent cannot be held liable for any loss or legal proceedings in relation to the delayed payment or forwarding of monies.

27. Rent Protection/Guarantee Insurance

Rent protection insurance is provided by a third party insurance company. Full details of the policy are available from the Agent's offices on request. The Agent is unable to accept any liability in relation to the performance/non-performance of the third party policy; Landlords should assure themselves of the suitability of the policy prior to instruction.

28. Registering Deposits & Deposit Releases

In accordance with the Housing Act 2004 regarding Tenancy Deposits Protection we will submit the Tenant's Deposit to the Deposit Protection Service (DPS). The Deposit will not be released to either party until all parties agree on how it should be disbursed. If you decide to hold the Deposit within your own scheme we will require full details to be provided including the Deposit Scheme name, address and contact telephone numbers as well as your registration details before the commencement of the Tenancy – we will not transfer the Deposit to you until we can confirm these details. You must then register this Deposit within seven days of receiving cleared funds. If you fail to complete the necessary actions within the set timescales you expose yourself to redress by the Tenant and/or governing bodies, and may impede your ability to end the Tenancy. Lancasters have no liability for any loss suffered if you fail to comply. Where we manage the Property our dedicated and experienced staff will assist in settling any claims in respect of the Deposit, subject to costs laid out on page 2 of this agreement. If there is a dispute we will allocate funds to the correct party as agreed by all in writing. Should the Landlord

wish to make any deductions you will be required to submit relevant expenditure / invoices. Payment of the Deposit will be made within 14 days once this written consent is received from all parties. Should we receive notification that either party wishes to dispute the Deposit we will do our best to negotiate and resolve the dispute locally. If after 14 days of the initial notification a decision cannot be agreed, we will refer the dispute to the relevant deposit scheme who will make the ultimate decision. All parties agree that they will fully co-operate with these procedures.

29. Assignment of Instruction to Let

The Agent reserves the right to assign this Instruction to Let agreement and transfer the rights contained within it, under the same terms, to a new company if required or desired. In that event the Landlord will be notified in writing to that effect and all agreed terms and conditions shall remain in place with the new company.

30. Complaints Procedure

We will always strive to provide our Landlords with the best possible service but we recognise that we are only human and you may not always be satisfied. In such cases please contact us by phone or in person, so we can hopefully resolve the matter more informally – we are a friendly bunch. Failing that we would request that you put your complaint in writing to the Manager who will advise you of our Property Ombudsman approved Complaints Procedure.

31. Financial Statements

The Agent will provide the Landlord with a secure login to an online property file where the landlord can download their own property statement at any time. These are also available individually via email upon request. We do not post paper copies – we like trees. If you are insistent on requiring posted statements we shall levy a £10 +vat (£12 inc vat) charge each time and donate this to an appropriate charity.

32. Housing Benefit

The Landlord undertakes to reimburse the Agent for any claims arising from overpayment which may be made by the local authority in respect of housing benefit, or other benefit scheme paid to or on the behalf of the Tenant as Rent. This undertaking shall remain in force during the Tenancy and up to six years thereafter, whether or not the Agent continues to be engaged to let or manage the Property under this Contract. You also understand that Tenants in receipt of housing benefit may have payments made to them from the council in differing intervals and in arrears.

33. Income Tax & Non Resident Landlords

The income you receive from Letting your Property must be declared to HMRC for assessment regarding UK taxation. If you are a UK resident you may receive a personal tax free allowance applicable to your circumstances, which may be offset against your personal income. Costs of your property (repairs, Agent fees, insurance, mortgage interest costs, service charges, ground rents etc) may be deducted from any profits in order to reduce your taxation liability; Clients are advised to seek independent taxation advice from either a Chartered Accountant or HMRC directly. If you are a Non Resident Landlord (living outside of the UK for more than 6 months of the year) you can apply to HMRC for a tax

exemption number (by completing a NRL1 form). Should we not receive this exemption number from the HMRC before your first Rent payment is due to you, we must deduct 20% (after management fees, contractors work etc) and will continue to do so every month after until an exemption number is received. Please note all non-resident Landlords with our Fully Managed service will be liable to pay an annual fee of £250+vat (£300 inc vat) to Lancasters toward the administration costs and time involved in supplying annual information to HMRC in the form of an 'NRL Annual Return', which must be completed.

34. Arrears

Should your Tenant ever fall into arrears we will automatically adopt our arrears procedures keeping you updated as regularly as possible. This will include both telephone contact and letters to both the tenant and guarantor. The process in which we administer this may vary depending on the level of service/rent guarantee you have instructed.

35. Property Sale to Tenant

The Agent is a multi-discipline agency, handling both Sales and Lettings of property. By signing this Contract the Landlord also appoints the Agent as selling agent should the introduced Tenant wish to purchase the Property, and agrees the Agent's fee for such an introduction will be 1.5% plus vat (1.8% inc vat) of the sale price payable by the Landlord on exchange of contracts.

36. Termination of Contract

Prior to a Tenancy: You may cancel this contract within 14 days without giving a reason. Should you wish to exercise this right you will still be financially liable for third party services instructed. Should you wish to proceed with one of Lancasters' introduced Tenants before the end of this 14 day period you hereby waive your right to cancel.

During a Tenancy: If you wish to cancel your services and retain the Tenant and/or Tenancy there will be a dis-instruction fee equivalent to the Intro Only fee of 75%+vat (90% inc vat) of the usual monthly rent. Two months' notice will be required in writing. Should there be a legitimate, sustained and enforceable breach of contract by the Agent you may terminate at no additional cost.

The Agent may terminate with the same notice.

37. Service of Notices

If you request we will serve legal Notice to end the Tenancy, this will be completed free of charge. The terms by which a Tenancy Agreement may be ended by a Landlord are restricted under the Renters Rights Act. Landlords should satisfy themselves any instruction they give to the Agent is lawful and permitted. The Agent is not a legal advisor.

38. Additional Agent Revenue

The Agent reserves the right to negotiate volume discounts or preferential rates from third party contractors or service providers which may be passed on to the Landlord or retained for the financial benefit of the Agent. The Landlord hereby agrees to this and acknowledges they have freedom of choice to appoint their own contractors and additional services if they wish.

39. Maintenance and Repairs

If Fully Managed, during the Tenancy the Agent will investigate all repairs reported by the Tenant in a timely manner. We will instruct contractors should you not provide your own Preferred Contractors or your contractors cannot attend within a reasonable timeframe. The Landlord agrees to allow the Agent to use their professional discretion to spend up to £200+vat (£240 inc vat) per incident on behalf of the Landlord in relation to repairs and maintenance without specific prior agreement. Works in excess of this sum will only be actioned with Landlord approval, unless required under our duties as Agent of Necessity. The cost of all works undertaken will be deducted from the Rent received. The Landlord agrees not to hold Lancasters responsible for any aspect of the works undertaken and agrees the contract for works remain between Landlord and contractor directly.

40. Agent of Necessity

The Landlord hereby appoints the Agent as their 'Agent of Necessity', authorising the Agent to instruct contractors on

the Landlord's behalf in the case of an emergency. The Landlord hereby agrees to be liable for all costs arising from any contractor's work, and that payment for those works will be deducted from your Rent account. Should extra funds be required the Landlord will settle the payment with the Agent within 10 calendar days.

41. Property Visits

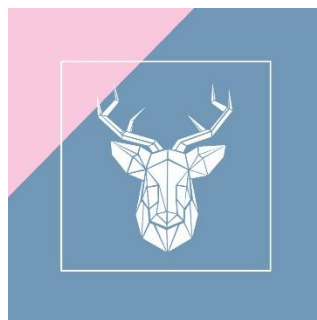
Within our Fully Managed service we will include Property visits free of charge. This will consist of a visit within the first three months of the Tenancy followed by six monthly visits thereafter. We will produce and send you a report detailing our findings which may include repairs that need rectifying. The scheduling of such visits is not exact in relation to calendar months, and could vary by up to 28 days either way in order to accommodate Tenant wishes etc. Additional visits, if requested by the Landlord, will be charged at £25+vat (£30 inc vat) each.

Any other questions, please ask, we are a friendly bunch 😊

Landlords Bank Details (So we can pay you):	
Bank Name:	<input type="text"/>
Bank Address:	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
Payee Name	<input type="text"/>
Account No.	<input type="text"/>
Sort Code	<input type="text"/>

I, the Landlord, have read, understood and agree to all the terms within this agreement and hereby appoint Lancasters to market the Property:	
Sign:	<input type="text"/>
Name:	<input type="text"/>
Date:	<input type="text"/>
Thank you for choosing Lancasters, we appreciate it, and look forward to working with you.	

Welcome to the Lancasters Family



INDEPENDENT INVENTORIES

Our inventories are independently prepared by an established Island based company(s).

The report consists of a detailed explanation of the properties internal and external condition, state and cleanliness along with listing any furniture. This will also be accompanied by a large quantity of photographs.

Inventories are, where possible, undertaken on the morning of the tenancy start date and will include certificated Smoke/C02 Alarm testing and Meter Readings for Gas / Electric / Water where meters are freely able to be seen.

Inventory reports provide the evidence required should there be a need to claim from the tenant's deposit at the end of the tenancy. Without an independent inventory and check out it is less likely you will be able to claim from the tenant's deposit.

A sample inventory is available to view at our office.

Property Size	Inventory (in-going)		Check Out Report	
	Unfurnished	Furnished	Unfurnished	Furnished
1 Bedroom	£126 +vat (£151.20)	£161 +vat (£193.20)	£70 +vat (£84.00)	£105 +vat (£126.00)
2 Bedrooms	£140 +vat (£168.00)	£175 +vat (£210)	£84 +vat (£100.80)	£119 +vat (£142.80)
3 Bedrooms	£154 +vat (£184.80)	£189 +vat (£226.80)	£105 +vat (£126.00)	£133 +vat (£159.60)
4 Bedrooms	£175 +vat (£210)	£217 +vat (£260.40)	£119 +vat (£142.80)	£154 +vat (£184.80)
5 Bedrooms	£210 +vat (£252)	£259 +vat (£310.80)	£140 +vat (£168.00)	£175 +vat (£210)

The contractual agreement remains between the inventory company and the landlord directly.